1. Introduction

This e-book has been created to provide you with a step by step information, so you can start understanding a System Center Configuration Manager (SCCM) world. The intended audience are technical people who want to learn or improve their understanding of SCCM. Minimum knowledge of the following software and technologies is assumed, including but not limited to Active Directory, SQL Server, Windows Server, Microsoft Deployment Toolkit, BitLocker, Hyper-V, PowerShell, and Windows Client (i.e. Windows 7, Windows 8, Windows 10). Knowledge of SCCM 2012 or early versions (including SCCM 2007 and SMS 2003) is beneficial.

It is recommended to use this e-book as it has been written because there are dependencies between the chapters.

Please note that the terms System Center Configuration Manager, ConfigMgr, Configuration Manager, CM and SCCM all refer to the same Microsoft product, and the terms are used interchangeably.